

Frequently Asked Questions

Written by Administrator

Monday, 23 August 2010 10:28 - Last Updated Saturday, 09 March 2013 12:39

- *What is MacinCloud?*

MacinCloud is a remote computer rental service that allows you to use a **Computer or Mobile Device** to access a rented, **Apple manufactured Mac Server** through the Internet. You can then develop apps and run Mac programs.

- *How does it work?*

You will use **your web browser** or a **remote desktop program** to connect to the rented, Apple manufactured Mac server. After logging in, you can remotely **view and control** the Mac as if you are sitting in front of the Mac screen.

- *How much will it cost?*

You pay for the time you rent the Mac server. We have some different time configurations for occasional and frequent users starting at \$20/month. Please see the "pricing" menu at the top to know more.

- *Can I get a trial?*

Yes. All of our Monthly and Weekly plans come with a One Day Trial. Simply subscribe to a Monthly or Weekly plan and get your trial to access our BrowserConnect™ (connecting using a web browser) and Connection Pack.

- *What software is available?*

Our base configuration provides you [all the tools you would need](#) to start developing apps right away or work on basic Mac programs. We will arrange other software and tools according to

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your needs.

- *Where can I save my files?*

In addition to local hard drive space, we allow **cloud-based storage programs such as *Dropbox***

You will be able to synchronize and retrieve files on MacinCloud through such programs.

- *How's the performance?*

The performance of the access will depend on your actual Internet speed (**>500Kbps upload speed; <150ms Ping/latency**

). Please test your actual Internet speed with our servers by clicking [HERE](#)

- *How should I start?*

Please review our comprehensive [FAQ](#) and [Knowledge Base](#) in the HELP menu and then follow the [Get Started Guide](#).